

Appointment of a Panel for Software Development Lifecycle Services to International Frontier Technologies *Company Reg. no: 2009/007987/30*

Tender Number	RFT-4-2023/24 Appointment of a Panel for Software Development Lifecycle Services to Interfront
Mode of Bid Submission	Hand delivery / courier
Date of advertisement	12 July 2023
Non-compulsory briefing session	21 July 2023 at 14h00 via Microsoft Teams. Click here to join the meeting Meeting ID: 331 538 083 57 Passcode: xetPev
Site visits	Not applicable
Last Date & Time of Submission of Bid	11 August 2023 at 11H00 Tender documents received after this date and time will not be accepted regardless of the method used to send or deliver such documents
Date & Time of Opening of Bids	11 August 2023 at 11H00
Bidding Document Cost	No cost
Bidding Documents Obtainable From	Bidders are requested to download the bid documents from Interfront's website at: https://interfront.co.za/procurement/
Bid Submission Address	Bid documents must be deposited into the Tender Box at: 3 rd Floor, St. Andrews Building, Somerset Links Office Park, De Beers Avenue, Somerset West The bid box will only be available from: Mondays to Fridays 08H00 to 17H00
Contact Details (for enquiries only)	Procurement Department E-Mail: procurement@interfront.co.za



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PART 1 – INTRODUCTION

1.1 Introduction

Interfront is a wholly owned subsidiary of SARS, however, our business operations function independently through our own Board of Directors and we strive to be a fully sustainable, eco-friendly body. Interfront is developing Tax, Customs and Border Management Information Technology (IT) Solutions for SARS and supports the systems it has in operation with clients. This request for tender (RFT-4-2023/24) is an invitation by International Frontier Technologies SOC Ltd (hereinafter referred to as “Interfront”) to prospective service providers to submit proposals to render Software Development Lifecycle Services for the next 5 years.

1.2 Invitation to prospective suppliers

This request for tender RFT-4-2023/24 Appointment of a Panel for Software Development Lifecycle Services (hereinafter referred to as “Deliverables”), is an invitation by Interfront to prospective bidders to submit tenders, as further described in Annexure 2 hereof.

1.3 Type of contract for Deliverables

The selected bidders will be requested to enter into negotiations with Interfront in order to conclude a service level agreement for the provision of the deliverables as described in Annexure 2 to this RFT. It is Interfront’s intention to enter into an agreement based on the specifications as set out in Annexure 2 to this RFT with a panel of service providers for a period of 5 consecutive years.

1.4 Contact details

Any queries regarding this bid or on any matter arising from or referred to in this document, must be addressed to the Procurement Department, in writing, as set out hereunder in table 1. Under no circumstances may any other employee of Interfront be approached for any information. Any such action may result in a disqualification of a tender submitted in response to this RFT.

Table 1

Enquiries	
Contact Person:	Procurement Department
email address:	procurement@interfront.co.za
Closing date for enquiries:	04 August 2023

PART 2 – CONDITIONS OF CONTRACT

1.5 General Conditions of Contract

All bids, contracts or orders for goods or services shall be subject to the General Conditions of Contract as published by the National Treasury of the Republic of South Africa. In the event of any conflict between the provisions contained in any contract or agreement in place as between Interfront and the supplier / contractor / service provider and the General Conditions of Contract, the provisions as contained in the General Conditions of Contract shall prevail. Kindly familiarise yourself with these provisions at www.treasury.gov.za

1.6 Special Conditions of Contract

1.6.1 Tax Compliance

When submitting a tender to Interfront, bidders must be tax compliant and registered on the Central Supplier Database (CSD) of National Treasury. Bidders must also submit a **valid** tax compliance status (TCS) authorization pin for Interfront to validate the bidders' tax compliance status on e-filing if needed. Bidders' tax compliance status will also be checked on National Treasury's CSD. No tender will be awarded to a bidder who is not tax compliant and/or not registered on National Treasury's CSD.

1.6.2 Interfront reserves the right to:

- 1.6.2.1 Cancel or reject any bid; not award the tender to the bidder who scores the highest price preference points; award the tender in part or in full to one or more bidders on a non-exclusive basis, cancel or reject any tender and not award the tender at all.
- 1.6.2.2 Interfront reserves the right in its sole discretion to:
- withdraw, suspend or cancel this RFT at any time, without providing reasons;
 - not provide reasons for its rejection or the failure of any bidder or bid;
 - change any condition, procedure or rule of the RFT by notice to all bidders;
 - amend, vary, or supplement any of the information, terms or requirements contained in this RFT, any information or requirements delivered pursuant to this RFT, or the structure of the RFT process by notice to all bidders;
 - re-advertise for RFT responses;
 - provide further information in respect of, and modify the provisions or rectify any mistakes of this RFT at any time prior to the closing date by notice to all bidders;
 - disqualify any person who is a bidder or prospective provider of goods or services, or a recipient or prospective recipient of goods disposed of or to be disposed of, who directly or indirectly influence or interfere with the work of any Interfront employees involved in the procurement process in order, *inter alia*, to:
 - influence the process and/or outcome of a bid;
 - incite breach of confidentiality and/or the offering of bribes;
 - cause over- or under-invoicing;
 - influence the choice of procurement method or technical standards; and/or
 - influence any of our employees in any way which may secure an unfair advantage during or at any stage of the procurement process.

1.6.3 The following will lead to the immediate disqualification of a bidder:

- 1.6.3.1 Bidders who submit information that is fraudulent, factually untrue or inaccurate, for example memberships that do not exist, falsified BEE credentials, experience, qualifications, etc.
- 1.6.3.2 Bidders who received information not available to other vendors through fraudulent means;
- 1.6.3.3 Bidders who try to influence the bidding process by illegal means.
- 1.6.3.4 Bidders who fail to declare their interest in Interfront, dealings or relationships with any staff member of Interfront.
- 1.6.3.5 Tenders that are delivered after the closing date and time of the tender, regardless of the method used to send or deliver the tender documents.

1.6.4 The following bidders may be disqualified:

- 1.6.4.1 Bidders who fail to provide proof of their tax compliance status;
- 1.6.4.2 Bidders who fail to provide written proof from SARS that they have no tax obligations;
- 1.6.4.3 Bidders who submitted incomplete information and/or documentation according to the requirements of this RFT;
- 1.6.4.4 Bidders who do not comply with any other requirements as stipulated in this document;
- 1.6.4.5 Bidders who do not meet any of the mandatory requirements;
- 1.6.4.6 Bidders who are not registered on the CSD of National Treasury.
- 1.6.4.7 Proposals/bids that are qualified by a bidder's own conditions may be rejected as being invalid, and failure of the bidder to renounce such conditions when called upon to do so may invalidate the proposal.

1.6.5 Costs

Cost per hour must be specified for key roles as per the price schedule template (Annexure A)

1.6.6 Submission of tender documents:

Tender documents must be in hardcopy marked as "original" and one electronic copy of the original hardcopy file on a memory stick (USB stick), sealed and properly packaged with RFT-4-2023/24 – Appointment of a Panel for Software Development Lifecycle Services to Interfront on it. All tenders and supporting documentation must be submitted in English. Each page of the tender documents must be initialled by the bidder. Tender documents will only be considered if received by Interfront before the closing date and time, regardless of the method used to send or deliver such documents to Interfront. Late bids will not be accepted.

1.6.7 Central supplier database (CSD) registration

All bidders partaking in this tender must be registered on National Treasury's Central Supplier Database (CSD) at website www.csd.gov.za

1.6.8 Information to be provided by the bidder

- 1.6.8.1 Proven relevant experience and success, as well as the ability to deliver a reliable, efficient and effective service will be important considerations. By submission of a tender each bidder warrants

that he/she/it is highly skilled, professional, competent and experienced in the area for which he/she/it has tendered.

- 1.6.8.2 Any work performed by a successful bidder will be evaluated against these criteria.
- 1.6.8.3 The bidder also warrants that the goods/service provided will be of a superior standard, and is unlikely to cause undue difficulties.
- 1.6.8.4 Interfront may request clarification or additional information regarding any aspect of the proposal. The bidder must supply the requested information promptly and in writing.
- 1.6.8.5 Interfront may also request a demonstration and bidders must comply with such a request within acceptable time frames.

1.6.9 Acceptance of RFT conditions

The bidders' participation in this RFT process is deemed to constitute acknowledgement and acceptance by the bidder of the Special Conditions of Contract contained in this RFT as well and National Treasury's General Conditions of Contract.

1.6.10 Validity of information

Interfront has made reasonable efforts to ensure accuracy in compiling this RFT. However, neither Interfront, nor its employees, directors, officers, advisers, shareholder or representatives will be liable to the Bidder or any third party for any inaccuracy or omission in the RFT or in respect of any additional information Interfront may provide to the bidder as part of the RFT process.

The bidder is deemed to have examined this RFT and any other information supplied by Interfront to the bidder and to have satisfied itself as to the correctness and sufficiency of such before submitting a bid.

1.6.11 RFT not an offer

This RFT does not constitute an offer to do business with Interfront, but merely serves to facilitate a requirements-based decision process. Nothing in this RFT or any other communication made and entered into between Interfront (including its employees, directors, officers, advisers, shareholder or representatives) is a representation that Interfront will offer, award or enter into a contract.

1.6.12 Preparation Costs

The bidder will bear all its costs in preparing, submitting and presenting any response or tender to this RFT and all other costs incurred by it throughout the RFT process. Furthermore, no statement in this RFT will be construed as placing Interfront, its employees, directors, officers, advisers, shareholder or representatives under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidders in the preparation of their response or tender to this RFT.

1.6.13 Indemnity

If a bidder breaches any condition of this RFT and, as a result of that breach, Interfront incurs costs or damages (including, without limit, the cost of any investigations, procedural impairment, repetition of all or part of the RFT process and enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds Interfront harmless from any and all such costs which Interfront may incur and for any damages or losses Interfront may suffer.

1.6.14 Responsibility for subcontractors and bidder's personnel

A bidder is responsible for ensuring that its subcontractors, personnel (including employees, directors, officers, advisers, shareholders and other representatives of a bidder) and personnel of its subcontractors comply with all terms and conditions of this RFT.

1.6.15 Confidentiality

Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this RFT or a bidder's bid(s) may be disclosed by any bidder or other persons not officially involved with Interfront's examination and evaluation of a bid.

No part of the RFT may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a bid. This RFT and any other documents supplied by Interfront remain proprietary to Interfront and must be promptly returned to Interfront upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived there from.

Throughout this RFT process and thereafter, bidders must secure Interfront's written approval prior to the release of any information that pertains to (i) the potential work or activities to which this RFT relates; or (ii) the process which follows this RFT. Failure to adhere to this requirement may result in disqualification from the RFT process and civil action.

After the closing date, no confidential information relating to the process of evaluating or adjudicating RFT responses or appointing a bidder will be disclosed to a bidder or any other person not officially involved with such process.

1.6.16 Joint Ventures, Consortiums and Trusts

Bidders must submit concrete proof of the existence of joint ventures and/or consortium arrangements. Signed agreements will be acceptable as proof of the existence of a joint venture and/or consortium arrangement.

The joint venture and/or consortium agreements must clearly set out the roles and responsibilities of the lead partner and the joint venture and/or consortium party. The agreement must also clearly identify the lead partner, with the power of attorney to bind the other party/parties in respect of matters pertaining to the joint venture and/or consortium arrangement.

Bidders must submit concrete proof of the existence of joint ventures and/or sub-contracting arrangements. Interfront will accept signed agreements as acceptable proof of the existence of a joint venture and/or sub-contracting arrangement.

1.6.17 National Treasury

No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appears on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. Interfront reserves the right to withdraw an award, or cancel a contract concluded with a bidder should it be established, at any time, that a bidder has been blacklisted with National Treasury by another government institution.

1.6.18 Governing Law

South African law governs this RFT and the response process of this RFT. The bidder agrees to submit to the exclusive jurisdiction of the South African courts in any dispute of any kind that may arise out of or in connection with the subject matter of this RFT, the RFT itself and all processes associated with this RFT.

1.6.19 Conditions for bidder:

- A non-compulsory briefing session will be scheduled for bidders to clarify the requirements for typical engagements that are envisaged. Bidders are encouraged to read through the documents before this session.
- Shortlisted bidders may be invited to give a verbal presentation of their bid as part of the evaluation process.
- Interfront will conduct a technical due diligence on any shortlisted bidders, which may include a visit to the bidders premises.
- Interfront will carry out a mandatory vulnerability assessment of the successful bidders ICT infrastructure prior to commencement of the contract.
- Interfront will vet all licenses, frameworks, libraries, and environments being used on project solutions.
- Interfront will review where project information, code, documentation and data are stored.
- Once an annually renewable agreement has been entered into, the specific scope of work, budget, and related conditions will be specified in Work Orders, to be approved by the provider and Interfront as and when required.
- An Oath of Secrecy will be required from all resources working on Interfront SARS projects.
- Individuals who will have access to sensitive SARS information in the course of a project may be required to be vetted by SARS.
- Interfront will arrange and pay for travel and accommodation of the appointed bidders resources from outside of Cape Town in the case where meetings or work sessions have been agreed to and scheduled to take place at the Interfront premises in Somerset West by the Interfront Project Manager. Travel arrangements will be subject to the Interfront travel policy.
- Work laptops for key resources available to Interfront must be provided by the bidder.
- The successful bidders must make provision for all software licensing requirements within their own operation environments to successfully meet the tender objectives. All software used within the Interfront development environment is licensed accordingly.
- All costs must be stipulated - no costs will be paid if not stipulated in the tender response.
- Interfront is not obligated to select the bidder who scores the highest points.
- Interfront reserves the right to split project scope of work between more than one bidders.
- Being part of the appointed panel does not guarantee any work.

1.6.20 Information to be supplied by the bidder:

- Contactable references – at least 3 references where custom-developed software solutions (preferably enterprise level) were completed within the last 2-3 years, including summary descriptions of the implementations.
- Detailed company profile.
- Description of Software Development Lifecycle and Data Science practices as applied in your organisation to generate deliverables and outcomes.
- Description of the software development environment in use in your organisation, including diagrams as applicable.
- If applicable, provide a description of Data Science environments in use in your organisation, including diagrams.
- Describe how information security standards are applied in your organisation.
- Preferably 5 CVs for senior technical staff across the primary response areas (disciplines)
- Hourly rates applicable to the key resources, valid for 12 months from 01 September 2023. Rates should be inclusive of all incidental expenses, but exclusive of travel and accommodation expenses. The annual escalation rate over the 5 years must be indicated.

- A budget for 5 years for the roles mentioned in Annexure 2, assuming the resources are utilized at an average of 160 hours per month.
- Representation of the organisation in South Africa – offices, number of technical and support resources locally.

1.6.21 Checklist

- Take note of Returnable Schedule 7 attached hereto.

PART 3 – EVALUATION

1.7 After the closing date:

- Interfront may request additional information, clarification or verification in respect of any information contained in or omitted from a bidder's bid, which Interfront may do either in writing or at a meeting convened with the bidder for that purpose;
- no amendment may be made to a bid, unless specifically permitted or requested by Interfront;
- Interfront may shortlist bidders and may request presentations from short-listed bidders to give an oral presentation, which may include, but is not limited to, an equipment/service demonstration of their bid. This is an optional fact finding process which provides an opportunity for the bidder to clarify or elaborate on their bid. Interfront shall schedule the time and location of these presentations as and if necessary.
- Please take note that any and all costs involved in setting up these sessions will be borne by the bidder
- Interfront will enforce whatever measures it considers necessary to ensure the confidentiality and integrity of the contents of the RFT responses;
- Interfront will evaluate the RFT responses with reference to Interfront's Evaluation Criteria detailed in paragraph 3.2. Interfront reserves the right to employ subject matter experts to assist in performing such evaluations.

1.8 Evaluation criteria and methodology

Documents (mandatory and non-mandatory) will be evaluated according to the criteria specified in this RFT.

1.8.1 Gate 1 - Pre-evaluation / Mandatory requirements

Table 2

Pre-qualification / Mandatory requirements	Tick
Invitation to bid – SBD 1 document included with CSD Number	Yes <input type="checkbox"/> No <input type="checkbox"/>
Company Registration documents	Yes <input type="checkbox"/> No <input type="checkbox"/>
Software Development Lifecycle Services Price Schedule Template document included – Annexure A	Yes <input type="checkbox"/> No <input type="checkbox"/>
Draft Software development lifecycle services contract included – Annexure B	Yes <input type="checkbox"/> No <input type="checkbox"/>
Bidder’s Disclosure – SBD 4 document included	Yes <input type="checkbox"/> No <input type="checkbox"/>
Preference points claim form – SBD 6.1 document included	Yes <input type="checkbox"/> No <input type="checkbox"/>
Interfront’s Supplier Code of Conduct document included	Yes <input type="checkbox"/> No <input type="checkbox"/>
General Conditions of Contract (GCC) document included	Yes <input type="checkbox"/> No <input type="checkbox"/>
Central Supplier Database (CSD) registration report document included	Yes <input type="checkbox"/> No <input type="checkbox"/>
Company bank stamped letter (not older than six (6) months) document included	Yes <input type="checkbox"/> No <input type="checkbox"/>
Tax Compliance Status pin documents included	Yes <input type="checkbox"/> No <input type="checkbox"/>
Most recent unqualified audit report, reviewed annual financial statements in the name of the bidding entity (not more than 3 years old). Any other information or documentation which would provide more clarity on the financial history of the bidder.	Yes <input type="checkbox"/> No <input type="checkbox"/>
Proof of offices located in South Africa	Yes <input type="checkbox"/> No <input type="checkbox"/>
Bidder must provide what Information security principle/standards have been implemented within their organisation	Yes <input type="checkbox"/> No <input type="checkbox"/>
CVs for senior technical staff across the primary response areas (disciplines)	Yes <input type="checkbox"/> No <input type="checkbox"/>
Specify one or more of the primary response areas for which you wish to be included in the tender process: (refer to Multiple Disciplines for Services on pages 21 to 30)	
1. Architectural Services	Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Database Services	Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Data Science Services (Data collection Data Cleaning and Preparation, Exploratory Data Analysis (EDA), Data Modeling, Model Evaluation and Selection, Business Intelligence (BI))	Yes <input type="checkbox"/> No <input type="checkbox"/>
4. Integration Services	Yes <input type="checkbox"/> No <input type="checkbox"/>
5. DevOps Services (includes CI/CD, Jenkins, Websphere Application Server admin, Jython, Bash scripting, Containerisation, etc.)	Yes <input type="checkbox"/> No <input type="checkbox"/>
6. Cloud Services	Yes <input type="checkbox"/> No <input type="checkbox"/>
7. Business Analysis and Systems Analysis Services (BA-SA) Services	Yes <input type="checkbox"/> No <input type="checkbox"/>
8. Quality Assurance and Testing	Yes <input type="checkbox"/> No <input type="checkbox"/>
9. Project Management	Yes <input type="checkbox"/> No <input type="checkbox"/>
Non-compliance to the above mentioned documents will disqualify the bid.	

Where there is a failure to comply fully with any of the pre-qualification criteria or Interfront is for any reason unable to verify whether the pre-qualification criteria are fully complied with, Interfront will have the right to either:

- 1.8.1.1 Entirely reject the tender in question and not to evaluate it at all;
- 1.8.1.2 Give the bidder an opportunity to supplement the information provided by it under its tender so as to achieve full compliance with the pre-qualification criteria within a period prescribed by Interfront;
- 1.8.1.3 Require the bidder to provide Interfront with such information as Interfront may request within a period prescribed by Interfront in order to enable Interfront to properly verify whether there is full compliance; or
- 1.8.1.4 In any event permit the tender to be evaluated.

1.8.2 Gate 2 – Functionality evaluation

Only bidders who submit all the mandatory documents as listed in Gate 1 will be evaluated in Gate 2. Bids will be evaluated strictly according to the bid evaluation criteria in the RFT. Bidders must, as part of their bid documents, submit supportive documents for all functional criteria as indicated in table 3. The Bid Evaluation Committee (BEC) will evaluate and score all bids based on the bidders' submissions and information provided.

Bidders will not rate themselves, but need to ensure that all information is supplied as required. The BEC will evaluate and score all responsive bids and will verify all documents submitted by the bidders.

The BEC will evaluate the responses received against the following criteria:

Table 3

Functionality Evaluation Criteria	Weight %	Scoring Criteria in Points
Bidder provide verifiable references of comparable services at enterprise level. Provide company name, contact name, address, phone number, duration of contract, and a brief description of the services rendered of preferably 3 contactable references. Interfront will contact the reference and scoring will be based on the feedback of the reference.	20	0 = No response, 50 = 1 positive response, 75 = 2 positive responses 100 = 3 or more positive responses
Software Development Lifecycle Methodology (SDLC) matches Interfront requirements as it relates to the various services (Enterprise level process and tools preferable)	15	0 = Not a match 50 = Not a good match 75 = Good match 100 = Excellent match
Solutions Environment matches Interfront requirements (Use the list of technologies listed in the tender specification)	15	0 = Not a match 50 = Not a good match 75 = Good match 100 = Excellent match
Key resource CVs match the requirement Information Technology Outsourcing proven experience & technology exposure (Specify the category for which you're tendering and supply the subsequent CVs pertaining to that)	45	0 = Not a match 50 = Not a good match 75 = Good match 100 = Excellent match
Good match on CVs for multiple disciplines (refer to Multiple Disciplines for Services on pages 21 to 30)	5	0 = Not a match (0-1/10) CV's matched 50 = Not a good match (2-3/10) CV's matched 75 = Good match (4/10) CV's matched 100 = Excellent match (5 or more/10) CV's matched
Total	100	Minimum threshold is 65

Individual value scores will be multiplied with the specified weighting for the criterion to obtain the marks scored for all criteria.

E.g Weight Percentage x Scoring Criteria in Points = Score

(20/100 x 50) = 10 Points

These marks will be added and converted to a score out of 100 and only bidders who meet or exceed the minimum threshold of 65 for functionality will be evaluated and scored further in Gate 3. A bidder who scores LESS than 65 will be regarded as submitting a non-responsive bid and shall be disqualified.

1.8.3 Gate 3 – Site Visit

Only bidders who scores 65 or more in Gate 2, will be evaluated in this gate. Interfront to conduct a technical due diligence check at the tenderer’s premises/remotely. An analysis of the bidders’ technical environment will be conducted for the purposes of establishing the bidders’ technical viability and ability to meet all of its contractual obligations for the duration of the contract, should the bidder be awarded the contract.

1.8.4 Gate 4 – Financial viability

Only bidders who pass Gate 3, will be evaluated in this gate. An analysis of the bidders’ financial statements will be conducted for the purposes of establishing the bidders’ financial viability and ability to meet all of its contractual obligations for the duration of the contract, should the bidder be awarded the contract. Where Interfront requested the annual financial statements as part of the pre-qualification/mandatory evaluation requirements, these will be used as a basis on assessing the financial capability of the bidder and contract limit size considered “safe” to award to a potential bidder.

Interfront reserves the right to request further information regarding the annual financial statements of a bidder at a later stage to demonstrate the potential bidder’s financial capability. These will include, but are not limited to:

- Holding company’s / Parent company’s accounts;
- Management accounts;
- Signed letter from a recognised financial institution confirming capital availability; and/or
- Credit rating reports (confirming capital availability or access to capital).

1.8.5 Gate 5 – Price and Specific goals

Only bidders who pass Gate 4 will be evaluated in Gate 5. The price and specific goals evaluation shall be based on the Preferential Procurement Policy Framework Act, 2000: Preferential Procurement Regulations, 2022 and the points for evaluation criteria are as follows:

Either the 80/20 or 90/10 preference point system will apply. The lowest acceptable tender will be used to determine the applicable preference point system that will be used during the price and specific goals evaluation. The 80/20 Preference point system will be used when the lowest acceptable tender is equal to or below a Rand value of R50 million, inclusive of all applicable taxes. The 90/10 Preference point system will be used when the lowest acceptable tender is above a Rand value of R50 million, inclusive of all applicable taxes:

Table 4

Adjudication Criteria	Points
Price Evaluation	80 or 90
Specific goals Evaluation	20 or 10
TOTAL	100

1.8.5.1 Price shall be scored as follows:

$$Ps = 80 \text{ or } 90 \left(1 - \frac{(Pt - Pmin)}{Pmin} \right)$$

Where: **Ps** is the number of points scored for price;
Pt is the comparative price of the bid under consideration;
Pmin is the comparative price of the lowest acceptable bid.

Preference points will be awarded up to 20 or 10 points for specific goals as per the specific goals criteria stated on the included SBD6.1 in Annexure 4. Bidders are required to provide proof of evidence in the form of supporting documents, to substantiate any points claimed on the SBD6.1

document. This supporting include a valid B-BBEE Sworn Affidavit/SANAS approved B-BBEE certificate, CSD report.

1.8.5.2 The total number of adjudication points (N_T) shall be calculated as follows:

$$N_T = P_S + N_P$$

Where: P_S is the number of points scored for price

N_P is the total number of Specific goals points obtained

1.9 Process following evaluation

1.9.1 Following Interfront's evaluation of the RFT responses in this RFT, Interfront has the right to, *inter alia*, in its sole discretion:

1.9.1.1 Shortlist one or more bidder(s) for award;

1.9.1.2 Undertake a Best and Final Offer (BAFO) process;

1.9.1.3 Interfront may conduct a due diligence exercise on any bidder or its subcontractor, which may include interviewing customer references or other activities to verify a bidder's submitted or other information and capabilities (including visiting the bidder's or subcontractor's premises, sites and facilities) to verify certain stated facts or assumptions and in which regard the bidder will be obliged to grant Interfront with all such access, assistance and/or information as Interfront may reasonably request and to respond within the timeframes set by Interfront; or

1.9.1.4 Take any other action it deems appropriate.

1.9.2 Interfront reserves the right to revise the points accorded to a bidder in respect of all or any of the criteria at any time in the event of further information being obtained by Interfront, which in Interfront's opinion justifies such revision.

1.9.3 Upon completion of its evaluations, Interfront may select one or more preferred bidders for award as a single supplier or to form a panel of service providers.

1.9.4 Interfront will be under no obligation to select the bidder with the highest number of points.

1.9.5 Upon an award, the successful bidder(s) will be required to enter into the agreement with Interfront. In this regard:

1.9.5.1 Interfront may require the bidder(s) to enter into an interim agreement under which the transition services would commence;

1.9.5.2 Interfront may enter into negotiations with the bidder(s) with a view to concluding the agreement;

1.9.5.3 Interfront will be entitled to cease negotiating with a bidder and negotiate with another bidder if Interfront, in its sole discretion, is of the opinion that: the bidder has made misrepresentations in its RFT response; the bidder is attempting to withdraw from positions or commitments made in its bid; the bidder is not negotiating in good faith; or an agreement may not be expeditiously concluded with the bidder for any other reason.

RETURNABLE SCHEDULE 1 - ANNEXURE 1 – SBD 1

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)					
BID NUMBER:	RFT-4-2023/24	CLOSING DATE:	11 August 2023	CLOSING TIME:	11h00
DESCRIPTION	Appointment of a panel for Software Development Lifecycle Services				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
3rd Floor, St. Andrew’s Building					
Somerset Links Office Park					
De Beers Avenue, Somerset West					
The bid box will only be available from Mondays – Fridays, 08H00 to 17H00					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Procurement Department		CONTACT PERSON	Procurement Department	
TELEPHONE NUMBER	021 840 3400		TELEPHONE NUMBER	021 840 3400	
FACSIMILE NUMBER	021 840 3401		FACSIMILE NUMBER	021 840 3401	
E-MAIL ADDRESS	procurement@interfront.co.za		E-MAIL ADDRESS	procurement@interfront.co.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					

FACSIMILE NUMBER	CODE		NUMBER	
E-MAIL ADDRESS				
VAT REGISTRATION NUMBER				
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No: MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS / SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU FOREIGN BASED SUPPLIER FOR THE GOODS / SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

- IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES NO
- DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO
- DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO
- DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO
- IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? YES NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

DATE:

REQUIREMENT SPECIFICATIONS – ANNEXURE 2

a. Background

Interfront is a software system provider to SARS, and is engaged on a multi-year programme to develop and adapt SARS systems to meet the requirements of SARS business. Over the last 5 years, Interfront has been engaging with pre-approved external software development providers to augment its own internal capacity and would like to continue doing this via this tender for the next 5 years.

There are two ways for providers to partner with Interfront:

- Provide contract resources to join the internal Interfront teams
- Outsource a well-defined section of the software development lifecycle

b. Key objectives

To appoint one or more professional software development lifecycle service providers to partner with Interfront as and when required in the development of large, complex solutions for SARS Business for the period of 5 years after awarding of the tender.

c. Implementation timetable

Successful bidders appointed in 2023 will remain pre-approved on the panel of providers for a period of 60 months from the date of appointment.

d. Requirements:

- The bidder is required to be an established provider of custom developed enterprise level software solutions. Experience and track records need to be verifiable with contactable references.
- The core technology stack being used for development by the tenderer is required to match that of Interfront (minimum version requirements). Actual implementation experience with the following technologies or subsets of the listed technologies below is preferable:
 - Core development
 - Java 8
 - Spring 5
 - Hibernate
 - Maven
 - Python
 - C#.NET
 - Web development
 - ASP.Net
 - CSS
 - AngularJS
 - JavaScript
 - HTML5
 - Microsoft DotNet 4.7.2
 - Entity Framework 6.2.0 and above
 - JQuery 3.4.1 and above
 - React Native

- Azure Cloud development:
 - DotNet core
 - Functions
 - Queues
 - Storage
 - Containerization
 - Pipeline
- Mobile development:
 - Xamarin , Xamarin Forms, XAML
 - Solution to implement on Android and iOS and Huawei
 - React Native 0.70.4 above
- Integration
 - XML
 - JSON
 - IBM MQ Client integration
 - JMS queue integration with IBM broker
 - RESTful web services
- Database
 - IBM DB2 v11
 - MS SQL Server 2016
- DevOps
 - Jenkins
 - Nexus
 - Ansible
- Data Science and Analytics
 - Stata
 - Python
 - SAS

Experience with the following would be an advantage:

- Object Oriented analysis, design and programming
 - Unit testing
 - GIT
 - Jira
 - IBM Websphere (WAS)
 - Visual Studio .Net
 - Selenium
 - Linux operation systems (Ubuntu v20+ and Redhat Enterprise Linux)
 - Elasticsearch
 - MS Power BI
- Only service providers who have software development lifecycle resources and teams permanently based in South Africa will be considered.
 - Resources offered to Interfront should be in the employment of the bidder. The bidder should not act as an employment agency to source resources for Interfront.

- The bidder is required to provide representative CVs of the following key resources that would be available to Interfront (CVs relevant to the roles the tenderer is providing the tender response for):
 - Project Manager
 - Software Architect
 - Senior Developer
 - Intermediate Developer
 - Software Test Analyst
 - Software Tester
 - Data Scientist
 - DevOps Engineer
 - Business Analyst

e. Multiple Disciplines for Services

Architectural Services

This tender aims to solicit proposals from qualified vendors specialising in software and system architectural services to provide comprehensive solutions tailored to meet our organization's architectural needs. The selected vendor will be responsible for delivering a wide range of software and system architectural services, including but not limited to:

- **System Analysis and Requirements Gathering:** The vendor should possess expertise in system analysis and requirements gathering. This includes conducting thorough analysis of business needs, defining system requirements, and identifying functional and non-functional requirements to guide the architectural design process.
- **Architectural Design and Planning:** The vendor must have proficiency in architectural design and planning. This includes defining system architectures, selecting appropriate technologies and platforms, determining system components and interfaces, and creating architectural blueprints and design documents.
- **Scalable and Resilient Architectures:** The vendor should demonstrate experience in designing scalable and resilient architectures. This involves considering factors such as system performance, availability, and fault tolerance, and implementing architectural patterns and strategies to support growth, high availability, and disaster recovery.
- **Application and Data Integration:** The vendor must possess expertise in designing architectures that facilitate seamless integration of applications and data. This includes defining integration patterns, selecting integration technologies, and establishing robust and efficient data exchange mechanisms.
- **Security and Privacy Considerations:** The vendor should prioritize security and privacy in architectural design. This includes identifying security risks and vulnerabilities, defining security controls and measures, and ensuring compliance with relevant security standards and regulations.

- **Cloud-Based Architectures:** The vendor must have proficiency in designing cloud-based architectures. This involves leveraging cloud services and platforms, defining cloud deployment models, and optimizing architectural design for scalability, elasticity, and cost efficiency in cloud environments.
- **Micro services and Service-Oriented Architectures:** The vendor should demonstrate experience in designing architectures based on micro services and service-oriented principles. This includes defining service boundaries, designing service contracts, and implementing architectural patterns that enable modularity, flexibility, and reusability.
- **Architecture Documentation and Communication:** The vendor must provide comprehensive documentation and communication of architectural designs. This includes creating architectural diagrams, documenting design decisions, and effectively communicating architectural concepts to stakeholders and development teams.
- **Technology Evaluation and Recommendations:** The vendor should possess expertise in evaluating and recommending appropriate technologies and tools based on architectural requirements. This includes conducting technology assessments, performing proof-of-concepts, and providing guidance on the selection and adoption of suitable technologies.
- **Collaboration and Technical Leadership:** The vendor must demonstrate strong collaboration skills and technical leadership. This includes facilitating architectural discussions, guiding development teams in implementing architectural designs, and providing technical guidance and mentorship throughout the software development lifecycle.
- **Compliance and Standards:** The vendor should ensure compliance with industry standards and best practices in architectural design. This includes adhering to relevant architectural frameworks, such as TOGAF or ITIL, and promoting architectural governance to maintain architectural integrity and consistency.

Database Services

This tender aims to solicit proposals from qualified vendors specialising in database services to provide comprehensive database management and support tailored to meet our organization's requirements. The selected vendor will be responsible for delivering a wide range of database services, including but not limited to:

- **Database Design and Architecture:** The vendor should possess expertise in designing efficient and scalable database solutions. This involves understanding Interfront's data requirements, determining the appropriate database structure, optimizing data modelling, and ensuring data integrity and security.
- **Database Development and Administration:** The vendor must have proficiency in developing and maintaining databases across various platforms. This includes creating and modifying database structures, writing efficient queries, optimizing database performance, and managing access controls and user permissions.
- **Data Migration and Integration:** The vendor should demonstrate experience in seamlessly migrating data from existing systems to the new database environment. They should also possess expertise in integrating databases with other applications or systems, ensuring smooth data flow and compatibility.

- **Database Security and Backup:** The vendor must implement robust security measures to protect sensitive data, including user authentication, access controls, and encryption. They should also establish regular backup and recovery procedures to ensure data integrity and disaster recovery capabilities.
- **Database Performance Tuning:** The vendor should have the ability to monitor and optimize database performance to ensure efficient data retrieval and processing. This includes identifying and resolving performance bottlenecks, optimizing indexing and query execution plans, and maintaining optimal database performance.
- **Database Maintenance and Support:** The vendor should offer ongoing support and maintenance services for the databases, including routine monitoring, troubleshooting, and applying necessary patches and updates. They should promptly address any database-related issues and provide timely technical assistance.
- **Database Reporting and Analytics:** The vendor must have experience in generating meaningful reports and insights from the database. This includes creating customized reports, developing analytics solutions, and implementing data visualization techniques to facilitate informed decision-making.
- **Documentation and Training:** The vendor should provide comprehensive documentation for all database services delivered, including database schemas, configuration details, and maintenance procedures. Additionally, they should offer training and knowledge transfer sessions to Interfront staff to ensure effective utilization and management of the databases.

Data Science Services

This tender is aimed at inviting proposals from qualified vendors specializing in data science services to provide comprehensive solutions tailored to meet our organization's data analysis and modelling needs. The selected vendor will be responsible for delivering a wide range of data science services, including but not limited to:

- **Data Analysis and Exploration:** The vendor should possess expertise in analysing large and complex datasets, employing statistical techniques, data mining, and data visualization to derive meaningful insights. This involves understanding our business requirements, identifying relevant data sources, and performing exploratory data analysis to uncover patterns and trends.
- **Predictive Modelling and Machine Learning:** The vendor must have proficiency in developing predictive models and employing machine learning algorithms to make accurate predictions and forecasts. This includes data pre-processing, feature selection, model training and evaluation, and deployment of predictive models for real-time or batch predictions.
- **Statistical Analysis and Hypothesis Testing:** The vendor should demonstrate a strong foundation in statistical analysis, hypothesis testing, and experimental design. They should be able to apply appropriate statistical tests to validate hypotheses, conduct A/B testing, and provide insights based on statistical significance.
- **Data Visualisation and Reporting:** The vendor must possess expertise in presenting data-driven insights in a visually appealing and understandable manner. This includes creating interactive dashboards, visualizations, and reports that effectively communicate findings and facilitate decision-making.

- **Natural Language Processing (NLP) and Text Mining:** The vendor should have experience in working with unstructured data, performing sentiment analysis, text classification, and extracting insights from textual sources. They should possess expertise in NLP techniques, such as topic modelling, named entity recognition, and text summarization.
- **Data Integration and Cleaning:** The vendor must demonstrate proficiency in data integration, cleaning, and pre-processing techniques. They should be capable of handling diverse data sources, addressing missing data, handling outliers, and ensuring data quality and consistency.
- **Model Deployment and Optimization:** The vendor should have the ability to deploy data science models into production environments, ensuring scalability, performance, and maintainability. They should also possess expertise in model monitoring, retraining, and optimization to ensure long-term model accuracy and effectiveness.
- **Ethical and Privacy Considerations:** The vendor must prioritise ethical practices and data privacy when working with sensitive or personal data. They should adhere to applicable regulations and ensure proper anonymisation and security measures are in place.
- **Documentation and Training:** The vendor should provide comprehensive documentation for all data science services delivered, including methodologies, data sources, model explanations, and data governance policies. Additionally, they should offer training sessions to Interfront staff to enhance their data science literacy and understanding.

Integration Services

This tender aims to invite proposals from qualified vendors specialising in software integration services to provide comprehensive solutions tailored to meet our organization's software integration requirements. The selected vendor will be responsible for delivering a wide range of software integration services, including but not limited to:

- **System Analysis and Requirements Gathering:** The vendor should possess expertise in conducting a thorough analysis of our existing systems, applications, and data flows. This involves understanding our integration needs, documenting requirements, and identifying integration points and dependencies.
- **Integration Strategy and Architecture:** The vendor must have proficiency in developing a cohesive integration strategy and architecture. This includes designing integration patterns, selecting appropriate integration technologies and protocols, and ensuring scalability, flexibility, and maintainability of the integration solutions.
- **API Development and Integration:** The vendor should demonstrate experience in developing robust APIs (Application Programming Interfaces) to facilitate seamless integration between systems and applications. This involves designing, implementing, and documenting APIs that ensure secure and efficient data exchange and interoperability.
- **Middleware and ESB Implementation:** The vendor must have expertise in implementing middleware solutions and Enterprise Service Bus (ESB) frameworks to enable smooth communication and data transfer between disparate systems. This includes configuring, customizing, and optimizing middleware components to support integration requirements.
- **Data Synchronization and Transformation:** The vendor should possess proficiency in data synchronization and transformation techniques to ensure data consistency and compatibility

across integrated systems. This includes mapping data fields, handling data format conversions, and implementing data validation and cleansing mechanisms.

- **Real-Time and Batch Integration:** The vendor must demonstrate the ability to handle both real-time and batch integration scenarios. This includes enabling real-time event-driven integration and orchestrating scheduled batch processes for data synchronization and processing.
- **Security and Access Control:** The vendor should prioritize data security and access control when integrating systems and applications. They should implement authentication mechanisms, encryption protocols, and authorization controls to safeguard sensitive data and ensure secure communication channels.
- **Testing and Quality Assurance:** The vendor must have a robust testing and quality assurance process in place for integration solutions. This includes performing integration testing, validating data flows, and conducting end-to-end testing to ensure the reliability, stability, and performance of the integrated systems.
- **Documentation and Training:** The vendor should provide comprehensive documentation for all software integration services delivered, including integration specifications, API documentation, and configuration guides. Additionally, they should offer training and knowledge transfer sessions to our staff to facilitate effective system utilization and maintenance.

DevOps Services

This tender is intended to invite proposals from qualified vendors specializing in DevOps services to provide comprehensive solutions tailored to meet our organisation's software development and operation's needs. The selected vendor will be responsible for delivering a wide range of DevOps services, including but not limited to:

- **Continuous Integration and Deployment:** The vendor should possess expertise in setting up and managing continuous integration and deployment pipelines. This involves automating build processes, integrating code repositories, and enabling seamless deployment to various environments.
- **Infrastructure Automation and Configuration Management:** The vendor must have proficiency in infrastructure automation and configuration management tools. This includes automating the provisioning of infrastructure, managing configuration drift, and ensuring consistency across environments.
- **Containerization and Orchestration:** The vendor should demonstrate experience in containerization technologies such as Docker and orchestration frameworks like Kubernetes and Openshift. This includes containerizing applications, managing container clusters, and enabling scalability and resilience.
- **Monitoring and Performance Optimization:** The vendor must have expertise in implementing monitoring and performance optimization strategies. This includes setting up monitoring tools, defining key metrics, analysing performance bottlenecks, and implementing proactive measures for system optimization.
- **Continuous Testing and Quality Assurance:** The vendor should prioritize continuous testing and quality assurance throughout the software development lifecycle. This involves implementing

automated testing frameworks, conducting integration and regression testing, and ensuring the overall quality of the delivered software.

- **Security and Compliance:** The vendor must adhere to industry best practices for security and compliance. This includes implementing secure coding practices, managing access controls, monitoring vulnerabilities, and ensuring compliance with relevant regulations and standards.
- **Collaboration and Communication:** The vendor should possess expertise in implementing collaboration and communication tools and practices. This includes setting up version control systems, facilitating effective team collaboration, and promoting knowledge sharing and documentation.
- **Cloud Infrastructure Management:** The vendor should demonstrate proficiency in managing cloud infrastructure environments. This includes selecting appropriate cloud platforms, configuring and optimizing cloud resources, and ensuring security and cost-efficiency in cloud deployments.

Cloud Services

This tender aims to solicit proposals from qualified vendors specializing in cloud services to provide comprehensive solutions tailored to meet our organization's cloud computing needs. The selected vendor will be responsible for delivering a wide range of cloud services, including but not limited to:

- **Cloud Infrastructure Management:** The vendor should possess expertise in managing cloud infrastructure environments. This includes selecting the appropriate cloud platforms (e.g., Microsoft Azure), configuring and optimizing cloud resources, and ensuring security and cost-efficiency in cloud deployments.
- **Cloud Migration and Strategy:** The vendor must have proficiency in cloud migration strategies and planning. This involves assessing our existing infrastructure, designing a cloud migration roadmap, and executing the migration process while ensuring minimal disruption to our operations.
- **Cloud Deployment and Scaling:** The vendor should demonstrate experience in deploying applications and services in the cloud environment. This includes provisioning and configuring virtual machines, managing load balancing, and implementing auto-scaling mechanisms to accommodate varying workload demands.
- **Data Storage and Management:** The vendor must have expertise in cloud-based data storage and management solutions. This includes selecting appropriate data storage options (e.g., object storage, relational databases, NoSQL databases) and implementing effective data management strategies to ensure data security, availability, and integrity.
- **Cloud Security and Compliance:** The vendor should prioritize robust security measures and compliance standards in cloud deployments. This includes implementing encryption, access controls, and network security protocols, as well as ensuring compliance with relevant data protection regulations and industry standards.
- **Disaster Recovery and Business Continuity:** The vendor must possess proficiency in designing and implementing disaster recovery and business continuity plans in the cloud environment. This includes establishing backup and recovery mechanisms, replicating data across multiple regions, and testing the effectiveness of disaster recovery procedures.
- **Cloud Cost Optimization:** The vendor should demonstrate expertise in optimizing cloud costs and maximizing cost-efficiency. This involves implementing cost monitoring tools, identifying cost-

saving opportunities, and providing recommendations to optimize resource utilization and minimize unnecessary expenditures.

- **Cloud Performance Monitoring:** The vendor must have capabilities in monitoring and optimizing cloud performance. This includes setting up monitoring tools, tracking performance metrics, identifying and resolving performance bottlenecks, and providing proactive recommendations for improving system performance.
- **Cloud Support and Maintenance:** The vendor should offer comprehensive support and maintenance services for our cloud infrastructure. This includes providing technical assistance, troubleshooting issues, applying necessary updates and patches, and ensuring the overall health and stability of the cloud environment.

Business Analysis and Systems Analysis Services (BA-SA) Services

This tender is aimed at inviting proposals from qualified vendors specializing in business analysis and systems analysis services to provide comprehensive solutions tailored to meet our organization's analysis and requirements gathering needs. The selected vendor will be responsible for delivering a wide range of business analysis and systems analysis services, including but not limited to:

- **Requirements Elicitation and Documentation:** The vendor should possess expertise in eliciting, analysing, and documenting business and system requirements. This includes conducting stakeholder interviews, facilitating workshops, and producing detailed requirements specifications, user stories, and use cases.
- **Business Process Analysis and Optimization:** The vendor must have proficiency in analysing and modelling existing business processes to identify areas for improvement and optimization. This involves mapping current processes, identifying pain points, and proposing streamlined processes that enhance efficiency and effectiveness.
- **Feasibility Studies and Impact Analysis:** The vendor should demonstrate experience in conducting feasibility studies and impact analysis for proposed business and system changes. This includes assessing the technical, operational, and financial feasibility of proposed solutions and evaluating their potential impact on existing systems and processes.
- **System Design and Architecture:** The vendor must have expertise in system design and architecture principles. This includes translating business requirements into system design specifications, defining system components and interfaces, and ensuring alignment with overall enterprise architecture.
- **Data Analysis and Modelling:** The vendor should possess proficiency in analysing and modelling data structures and relationships. This includes identifying data requirements, creating entity-relationship diagrams, and developing data models that support efficient and accurate data management.
- **User Experience (UX) and User Interface (UI) Design:** The vendor must demonstrate capabilities in UX and UI design to ensure intuitive and user-friendly system interfaces. This includes conducting user research, creating wireframes and prototypes, and collaborating with stakeholders to design engaging user experiences.
- **Gap Analysis and Solution Recommendations:** The vendor should perform gap analysis to identify discrepancies between current and desired system capabilities. They should provide

recommendations for bridging these gaps through the selection and implementation of appropriate software solutions or customization.

- **Change Management and Training:** The vendor must possess expertise in change management processes and user training. This includes developing change management strategies, preparing training materials, and conducting user training sessions to facilitate smooth transitions and adoption of new systems.

Quality Assurance and Testing

This tender aims to invite proposals from qualified vendors specializing in qualification and testing services to provide comprehensive solutions tailored to meet our organization's qualification and testing requirements. The selected vendor will be responsible for delivering a wide range of qualification and testing services, including but not limited to:

- **Test Planning and Strategy:** The vendor should possess expertise in developing test plans and strategies based on project requirements. This includes identifying test objectives, defining test scope, and establishing test milestones and deliverables.
- **Test Case Development and Execution:** The vendor must have proficiency in developing test cases and executing them according to established test plans. This includes designing test scenarios, preparing test data, and conducting various types of testing, such as functional testing, performance testing, security testing, and regression testing.
- **Test Automation:** The vendor should demonstrate experience in test automation techniques and tools. This includes identifying opportunities for test automation, developing automated test scripts, and implementing test automation frameworks to streamline testing processes and improve efficiency.
- **Defect Management and Bug Tracking:** The vendor must have expertise in defect management and bug tracking practices. This includes identifying, documenting, and tracking software defects, facilitating defect triage meetings, and ensuring timely resolution of reported issues.
- **User Acceptance Testing (UAT):** The vendor should possess proficiency in conducting user acceptance testing. This includes collaborating with end-users to define UAT scenarios, coordinating UAT activities, and gathering feedback to validate that the software meets user requirements and expectations.
- **Performance Testing and Load Testing:** The vendor must have capabilities in conducting performance testing and load testing. This includes simulating real-world usage scenarios, measuring system response times, analysing system behaviour under different load conditions, and identifying performance bottlenecks.
- **Security Testing:** The vendor should prioritize security testing to ensure the resilience and integrity of the software. This includes identifying vulnerabilities, performing penetration testing, and validating adherence to security standards and best practices.
- **Compatibility and Cross-Browser Testing:** The vendor must possess proficiency in compatibility and cross-browser testing. This includes verifying that the software functions correctly across different browsers, platforms, and devices, and ensuring consistent user experiences.

- **Certification and Compliance Testing:** The vendor should demonstrate expertise in certification and compliance testing. This includes conducting tests to validate compliance with industry standards, regulatory requirements, and specific certification criteria.
- **Documentation and Reporting:** The vendor must provide comprehensive documentation and reporting of testing activities and results. This includes preparing test plans, test scripts, test logs, and test summary reports to ensure traceability and transparency of testing efforts.

Project Management

This tender is intended to invite proposals from qualified vendors specializing in project management services to provide comprehensive solutions tailored to meet our organization's project management needs. The selected vendor will be responsible for delivering a wide range of project management services, including but not limited to:

- **Project Planning and Scope Definition:** The vendor should possess expertise in project planning and scope definition. This includes conducting initial project assessments, defining project objectives, and developing comprehensive project plans that outline deliverables, timelines, milestones, and resource requirements.
- **Stakeholder Management:** The vendor must have proficiency in stakeholder management to effectively communicate with and engage project stakeholders. This includes identifying project stakeholders, managing their expectations, facilitating regular communication, and fostering collaborative relationships.
- **Resource Management:** The vendor should demonstrate experience in resource management to ensure the appropriate allocation and utilization of project resources. This includes identifying resource requirements, coordinating resource assignments, and monitoring resource availability and capacity.
- **Risk Management:** The vendor must possess expertise in risk management to identify, assess, and mitigate project risks. This includes conducting risk assessments, developing risk mitigation strategies, and implementing proactive measures to minimize the impact of potential risks on project outcomes.
- **Schedule Management:** The vendor should prioritize schedule management to ensure timely project delivery. This includes creating project schedules, monitoring progress against timelines, identifying schedule dependencies, and implementing effective scheduling techniques to optimize project timelines.
- **Budget Management:** The vendor must have proficiency in budget management to ensure effective cost control throughout the project lifecycle. This includes developing project budgets, monitoring project expenses, identifying cost-saving opportunities, and providing regular budget updates and forecasts.
- **Change Management:** The vendor should possess capabilities in change management to effectively handle project changes and their impact on project scope, schedule, and budget. This includes implementing change control processes, assessing change requests, and ensuring appropriate documentation and communication of approved changes.
- **Quality Management:** The vendor must prioritize quality management to ensure the delivery of high-quality project outcomes. This includes defining quality standards, implementing quality

assurance processes, conducting quality reviews, and facilitating continuous improvement initiatives.

- **Communication and Reporting:** The vendor should demonstrate strong communication and reporting capabilities to ensure effective project communication and transparency. This includes facilitating regular project status meetings, preparing project progress reports, and providing timely updates to project stakeholders.
- **Project Closure and Evaluation:** The vendor must possess expertise in project closure and evaluation activities. This includes conducting project evaluations, capturing lessons learned, documenting project outcomes, and facilitating a smooth transition to ongoing operations or subsequent project phases.
- **Project Governance:** The vendor should have a solid understanding of project governance principles and frameworks. This includes establishing project governance structures, defining roles and responsibilities, and ensuring adherence to project management standards and best practices.

Table 5: Reference Documents

Reference No	Title
1	WOW_OPS_TDMP_v1.0_Interfront Delivery Context for Sub-contractors
2	OPS__OPM_CON_v1.0_Requirements for Contracting External Resources
3	WOW_ICT_STD_v1.3_InfoSec Procurement Standard
4	WOW_ICT_QPR_v1.0_005 ICT Third Party Access Procedure
5	WOW_ICT_STD_v1.1_002 ICT Personal Device Usage Standard
6	WOW_ICT_STD_v1.2_006 ICT Acceptable Usage Standard
7	WOW_ICT_CON_Third Party Connectivity Agreement

RETURNABLE SCHEDULE 3 - ANNEXURE 3 – SBD4

BIDDER’S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder’s declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

3.1 I have read and I understand the contents of this disclosure;

3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.

3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Initials

- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature	Date
.....
Position	Name of bidder

RETURNABLE SCHEDULE 4 - ANNEXURE 4 – SBD6.1**SBD 6.1****PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

- a) Either the **90/10 or 80/20 preference point system** will be applicable in this tender. The lowest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
(b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS (90/20)	POINTS (80/20)
PRICE	90	80
SPECIFIC GOALS	10	20
Total points for Price and SPECIFIC GOALS	100	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

- 1.6** The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20	OR	90/10
$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$	or	$P_s = 90 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin= Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 + \frac{Pt - Pmax}{Pmax} \right) \quad \text{OR} \quad Ps = 90 \left(1 + \frac{Pt - Pmax}{Pmax} \right)$$

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
South African SMMEs (EME or QSE)	2.5	5		
Women Ownership 50% or above Women Ownership will receive 100% of the allocated points Below 50% Women Ownership will receive 50% of the allocated points	2.5	5		
Black Ownership (as per the definition in the B-BBEE Act) Above 75% to 100% black owned entities will receive 100% of the allocated points At least 51% up to 75% black owned entities will receive 50% of allocated points	2.5	5		
South African owned enterprises	2.5	5		
	10	20		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety

- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

<p>.....</p> <p>SIGNATURE(S) OF TENDERER(S)</p> <p>SURNAME AND NAME:</p> <p>DATE:</p> <p>ADDRESS:</p> <p>.....</p> <p>.....</p>

RETURNABLE SCHEDULE 5 - ANNEXURE 5 – INTERFRONT SUPPLIER CODE OF CONDUCT

About Interfront:

Interfront is a wholly owned subsidiary of SARS through which its parliamentary accountability is exercised. The main purpose behind Interfront's creation was to develop an information technology (IT) based solution for the SARS customs modernisation programme and the New Customs Acts Programme (NCAP). Interfront has delivered major systems which it supports whilst continuing developments.

Our Vision:

The best partner in border solutions.

Our Mission:

We deliver smart solutions, creating better borders.

Our Values:

TECHI

T - Trust:

Trustworthy – being honest and reliable

Respect – treat others as you would like to be treated

E - Excellence:

Striving to the best in our organisation and in our product through constant innovation and pride in our product and service delivery

C - Camaraderie:

Passionate teamwork; walking the extra mile; commitment to the team and organisation; fun

H - Humility:

Servant leadership: transparency; communication; being supportive; acting in the best interests of those you are leading in a humble way; supporting each other's efforts; empowerment; treating other people in a fair and consistent way; collaboration

I - Integrity:

Consistently acting in an honest, respectful and trustworthy manner, say what you do and do what you say

Scope:

It is essential that our employees conduct themselves with integrity at all times in full compliance with the laws and regulations that govern our business activities. To that end Interfront has adopted a Code of Conduct which applies to all Interfront employees, directors and officers. The Code of Conduct is an extension of our values and reflects our commitment to ethical business practices and regulatory compliance.

Interfront expects that its suppliers will share and embrace the letter and spirit of our commitment to integrity and ethical behaviour. By "supplier" we mean any company or individual that provides a product or service to Interfront or indirectly to any of its clients.

Policy:

Interfront has always been committed to doing business with integrity and proper regard for ethical business practices. Our commitment to doing business ethically is unwavering.

Interfront understands that suppliers are independent entities, but the business practices, conduct and actions of a supplier may significantly impact and/or reflect upon Interfront, our reputation and our brand, which is one of our most important assets. In light hereof, Interfront expects all suppliers and their employees, agents and subcontractors (their representatives) to adhere to the Interfront Code of Conduct while they are conducting business with and/or on behalf of Interfront.

All suppliers should educate their representatives to ensure that they understand and comply with the Code.

This Code of Conduct is maintained on our public website at www.interfront.co.za.

Our Supplier Code of Conduct:

This Code of Conduct sets out certain non-negotiable minimum standards with regard to integrity and ethical business practices. By acceptance of this Code, the supplier commits that all existing and future agreements and business relationships with Interfront will be subject to the provision contained herein.

BUSINESS INTEGRITY

Compliance with Applicable Laws and Regulations:

All Interfront suppliers and their representatives will conduct their business activities in full compliance with applicable laws and regulations while conducting business with and/or on behalf of Interfront.

Anti-Bribery and Corruption:

Interfront has always been committed to doing business on an ethical and sound basis and Interfront is committed to comply fully with local and global anti-bribery and corruption laws and to continuously conduct its business with integrity and with proper regard to ethical business practices.

Suppliers must not engage in corruption such as bribery or any other form of improper or unlawful payment under any circumstances including financial fraud, money laundering, and extortion or facilitation payments.

A bribe is usually defined as the giving or receiving of a "thing of value" to corruptly influence the actions of another, most commonly to influence a contract award or the execution of a contract.

Thing of value

The "thing of value" need not be money, and often is not. Any tangible benefit given or received with corrupt intent can be a bribe. Bribes can include but are not limited to:

- gifts, paid travel and entertainment;
- "loans," whether or not repaid;
- leasing vehicles for the benefit of an employee, his or her relatives etc.
- employment of the employee's relatives, friends, acquaintances at the request or direction of the Interfront employee;
- payment of educational expenses and scholarships for the children of Interfront employees;
- gifts by contractors of their inventory or services, e.g., improving the house of an Interfront employee;
- "donations" to social programmes" at the direction of the Interfront employee;
- subsidizing rents or mortgages of the Interfront employee; or
- direct cash payments to Interfront employees.

No supplier or associated person may directly or indirectly bribe an Interfront employee or any third party. Similarly, no supplier or associated person may receive anything of value in exchange for performing their duties disloyally or illegally. Any demand for, or offer of, a bribe must be rejected immediately and reported to Interfront.

In addition, suppliers will be honest, direct and truthful in their discussions with regulatory agency representatives and government officials and conduct their business in full compliance with fair competition laws.

Business Practices:

Interfront suppliers and their representatives shall conduct their business interactions and activities with integrity and in accordance with their obligations under their specific agreements with Interfront. In addition to those obligations, all suppliers shall, without limitation:

- Honestly and accurately record and report all business information and comply with all applicable laws regarding their completion and accuracy.
- Create, retain and dispose of business records in full compliance with all applicable legal and regulatory requirements.
- Protect and responsibly use both the physical and intellectual assets of Interfront, including its property, data and equipment when authorised by Interfront to use such assets.
- Use Interfront provided information technology and systems (including email) only for authorised Interfront business-related purposes. Interfront strictly prohibits suppliers and their representatives from using Interfront provided technology and systems to create, access, store, print, solicit or send any material that is intimidating, harassing, threatening, abusive, sexually explicit or otherwise offensive or inappropriate and/or send false, derogatory or malicious communications using Interfront provided information assets and systems.

- Comply with intellectual property ownership rights of Interfront and others including but not limited to copyrights, patents, trademarks and trade secrets. Use software, hardware and content only in accordance with their associated license or terms of use.
- Not speak to the press or use Interfront in any of its promotional items, unless expressly authorised in writing to do so by Interfront.

Transparency and Gift Giving:

The solicitation or acceptance of any gifts, favours, gratuities or benefits by an Interfront employee is prohibited. Interfront employees are prohibited from seeking or accepting anything of value in their capacity as Interfront employees. They are prohibited from using or attempting to use their position to obtain for themselves, their families or others unwarranted privileges that are not properly available to similarly situated individuals.

Conflict of Interest:

Suppliers and their representatives shall avoid the appearance of or actual improprieties or conflicts of interest. Suppliers or their representatives shall not deal directly with any Interfront employee whose spouse, domestic partner or other family member or relative holds a financial interest in the supplier. Dealing directly with in the course of negotiating the supplier agreement or performing the supplier's obligations with a spouse, domestic partner or other family member or relative who is employed by Interfront is also prohibited.

Interfront expects all suppliers and their representatives to disclose any present or past relationship or relationships that may come into existence after the establishment of a contractual relationship with Interfront as between themselves and Interfront employees that would be construed as a conflict.

Non Solicitation:

If, during the term of any contract between Interfront and the supplier and for a period of one year thereafter (collectively the "non-solicitation period") the supplier directly or indirectly, individually or on behalf of any other person or company aids or endeavours or induce any of Interfront's employees to leave their employment with Interfront in order to accept employment with the supplier or any of its affiliates, the supplier shall pay to Interfront an amount equal to the product of the employee's actual monthly salary multiplied by 3 (three).

Communication and Whistleblowing:

Interfront suppliers and/or their representatives are encouraged to raise any queries, concerns and complaints regarding any illegal, non-compliant, fraudulent or unethical behaviour by reporting same through Interfront's ethics line or other reporting mechanisms available on our public website.

Interfront will not tolerate any retribution or retaliation taken against any individual who has in good faith sought out advice or has reported questionable behaviour or a possible violation.

Books and Records:

Suppliers are expected to keep accurate accounting records and maintain supporting documents to describe and reflect the true nature of underlying transactions.

HUMAN RIGHTS AND LABOUR STANDARDS

Human Rights:

Interfront embraces clear standards on employees' and human rights. Interfront expects its suppliers to share its commitment to human rights and equal opportunity in the workplace. Interfront suppliers shall conduct their employment practices in full compliance with applicable laws and regulations, and shall, without limitation:

- Co-operate with Interfront commitment to a workforce free of harassment and unlawful discrimination. Interfront believes that supplier companies should not engage in discrimination in hiring, compensation, access to training, promotion, termination or retirement based on religion, age, disability, gender, marital status, sexual orientation, union membership, political affiliation or any other category protected by applicable law.
- Comply in all respects with the Employment Equity Act, in line with Interfront's commitment to redress the racial makeup of the South African economy.
- Prohibit the use, possession, distribution and sale of illegal drugs while on Interfront property.
- Use only voluntary labour and the supplier shall not utilise child employees.
- Keep employee records in accordance with laws and regulations.

Working Hours:

The supplier will ensure that fair wages will be paid in line with normal practice for the industry and market. The supplier must ensure that its employees work in compliance with all applicable laws and mandatory industry standards pertaining to the number of hours and days worked.

Compensation:

The supplier's employees must be provided with wages and benefits that comply with applicable laws and binding collective agreements, including those pertaining to overtime work.

Freedom of Association and Collective Bargaining:

The supplier will respect the right of its employees to freedom of association and collective bargaining. This includes the right to form and join trade unions and other worker organisations of their own choosing without harassment, interference or retaliation.

HEALTH AND SAFETY

Workplace Environment:

The supplier shall provide employees with safe and healthy working conditions. As a minimum, potable drinking water, adequate sanitation, fire exits and essential safety equipment, access to emergency medical care, appropriately lit and equipped work stations must be provided. In addition, facilities must be constructed and maintained in accordance with the standards set by applicable codes and regulations.

Sustainability:

The supplier must operate with care for the environment and ensure compliance with all applicable laws and regulations where the products or services are manufactured or delivered. Interfront expects its suppliers to share the same social responsibility of growing business in a sustainable fashion.

AUDIT AND TERMINATION OF THE SUPPLY AGREEMENT

Interfront reserves the right to verify the suppliers compliance with this Code. In case Interfront becomes aware of any actions or conditions not in compliance with this Code, Interfront reserves the right to demand corrective measures.

It is the responsibility of the supplier to ensure that its representatives understand and comply with the provisions of this Code and inform Interfront if any situation develops that causes the

supplier to operate in violation of the code set forth in this document. Interfront suppliers are expected to self-monitor their compliance with the Code.

In addition to any other rights Interfront may have under its supplier agreement, Interfront may request the immediate removal of any representative who behaves in a manner that is unlawful or inconsistent with this Code.

Interfront reserves the right to terminate an agreement with any supplier who does not comply with the Code.

Supplier name (entity name): _____

Signature and designation of authorised signatory of the supplier

RETURNABLE SCHEDULE 6 - ANNEXURE 6 – GENERAL CONDITIONS OF CONTRACT

THE NATIONAL TREASURY

Republic of South Africa



**GOVERNMENT PROCUREMENT:
GENERAL CONDITIONS OF CONTRACT**

July 2010

GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT
July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

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2. Application
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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

- 24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which

may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation Programme (NIP)** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)

RETURNABLE SCHEDULE 7 - ANNEXURE 7 - CHECKLIST:

<u>Documents to include in your tender pack / Action taken</u>	<u>Tick if you have included/actioned</u>
Invitation to bid (SBD 1)	<input type="checkbox"/>
CSD Number on SBD 1 (Supplier Number: MAAA)	<input type="checkbox"/>
Company Registration Documents	<input type="checkbox"/>
Tax Compliance Status authorisation pin	<input type="checkbox"/>
BEE certificate / Sworn Affidavit	<input type="checkbox"/>
Cover page and Price Schedule Template (Annexure A)	<input type="checkbox"/>
Draft Software development lifecycle services contract (Annexure B)	<input type="checkbox"/>
Declaration of Interest (SBD4)	<input type="checkbox"/>
Preference points claim form (SBD 6.1)	<input type="checkbox"/>
Interfront Supplier Code of Conduct	<input type="checkbox"/>
Unqualified audit report, reviewed annual financial statements in the name of the bidding entity (not more than 3 years old), or any other financial history documents of the bidder	<input type="checkbox"/>
The bid is complete and meets specification 100%	<input type="checkbox"/>
Company stamped bank letter (not older than six months)	<input type="checkbox"/>
General Conditions of Contract	<input type="checkbox"/>
Three or more reference letters where comparable developments at Enterprise level	<input type="checkbox"/>
Software Development Lifecycle Methodology (SDLC) at Enterprise level	<input type="checkbox"/>
Proof of solutions environment matching Interfront's requirements	<input type="checkbox"/>
Key resource CVs of proven experience and technology exposure	<input type="checkbox"/>
Good match on CVs for multiple disciplines	<input type="checkbox"/>
All pages of the Tender pack has been initialled	<input type="checkbox"/>